



Taller sobre Customer Centricity

Objective:

Analizar y poner en práctica las principales herramientas estadísticas y administrativas para el diseño, mantenimiento y mejora de los elementos que intervienen en un sistema de servicio.

Duration:

12 horas

Date:

From March 29th to
March 30th of 2019

Schedule:

Viernes de 15:00 a 21:00 horas. **Sábado** de 08:00 a 14:00 horas.

Location:

Zigma Consulting. Galeana #30 entre Monterrey y Dr. Pesqueira, Col. Centenario. CP. 83260, Hermosillo, Sonora. Hermosillo, Sonora.

Investment:

Sign Up Process:

- Click the link below and fill out the form

www.zigmaconsulting.com/programs/376/sign-up

- It is important to make your payment on time and provide your complete fiscal data. Your invoice will be generated in the first 7 business days after the date your payment is made. Your registration process will be confirmed once we receive via email your proof of payment. (cvaldes@zigmaconsulting.com)

Forms of Payment:

Bank transfers or **check deposit** using the following data:

- **Name:** Brenda Sofía Chávez Mézquita, (Partner, Zigma Consulting)
- **Bank:** Banorte
- **Account Number:** 0685766565
- **Interbank CLABE:** 072 760 00685766565 6

Further Information:

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